

terms & conditions

I run a small independent, queer & trans led business and each and every retreat booking is very important to me. I put a lot of love, time and energy into organising each retreat as well as making non-recoverable payments in advance to make them happen. These T&Cs are written with this in mind, please take the time to read through them.

Booking

When you sign up for an event with me, depending on the event, I ask for either a deposit or full payment to secure your space. Your booking is confirmed once this payment has been made. By paying your deposit, you indicate that you have read and agreed to the terms and conditions on this page. If applicable, the remainder of the payment must be made 6 weeks before the event. I am very happy to set up flexible payment plans to support you in paying in instalments up until this date. Please make a note of this on your booking form and we will create a plan together.

Cancellations

For courses, workshops or day retreats, payments are non-refundable. You are welcome to sell your space to a friend or, if I do have a waiting list, we can discuss transferring your place.

For multiple day retreats, I would strongly recommend getting your own travel insurance to cover the possibility of last minute cancellations/illness. Refunds depend on when I receive the cancellation.

- *For cancellations within 24 hours of booking, you will be refunded 90% of your deposit.*
- *For cancellations with more than 12 weeks until the retreat date, you will be refunded 50% of your deposit plus a full refund on any additional payments you've made.*
- *For cancellations within 12 weeks until the retreat date, your deposit is non-refundable and any additional payments will be fully refunded.*
- *There will be no refunds given for cancellation requests made within 6 weeks.*

Illness / Covid Policy

Please do not attend an event if you are unwell with cold/flu symptoms. For some events, you will be asked to take an LFT before arriving. Let's look after one another!

In case I/we must cancel

In the unlikely event that I cannot host the event and I must cancel, I will notify you as soon as possible to discuss options. Your place will either be transferred to alternate dates or refunded. Please rest assured that my intention would always be to figure out a solution that is best for all which still ensures my own financial sustainability. For this reason I strongly recommend seeking your own travel insurance.